



PASSENGER CAR, LIGHT TRUCK, MOTORHOME & MOTORCYCLE

KONI Inc. warrants all new KONI shock absorbers (purchased after 5/1/80) and suspension kits (purchased after 1995) to the original retail purchaser against defects in material and workmanship, excluding mounting rubbers, washers and bushings, when used under normal operating conditions for as long as such purchaser owns the vehicle on which the KONI shock absorbers were originally installed. This warranty does not apply to, and KONI makes no warranty for, shock absorbers and suspension kits that have been modified or installed;

- Improperly;
- As original equipment on any vehicle except Ford Mustang SVO;
- On any vehicle that has been modified for a use other than or in addition to its originally intended use;
- For an application that is not specified in the KONI literature;
- On any vehicle that has been used off-road, for racing or for any other driving competition.

HEAVY DUTY TRUCK & BUS

KONI Inc. warrants all new KONI shock absorbers to the original retail purchaser against defects in material and workmanship, excluding mounting rubbers, washers and bushings, when used under normal operating conditions for a period of 3 years or 300,000 miles, whichever occurs first, (purchased after July 1, 1990). This warranty does not apply to, and KONI makes no warranty for, shock absorbers that have been installed:

- Improperly
- As original equipment on any vehicle which was manufactured outside of the U.S.A.;
- On any vehicle that has been modified for a use other than or in addition to its originally intended use;
- For an application that is not specified in the KONI literature;
- On any vehicle that has been used off-road, for racing or for any other driving competition.

In the event of defect, malfunction or failure of the KONI shock absorbers to conform with this warranty, the original purchaser must follow the warranty procedures listed below. Upon verification, warrantor or its servicing organization will repair or replace the shock absorbers at no cost to the original user. However, warrantor will not pay for the cost of the installation of the new or repaired shock absorbers, and the cost of postage and return shipping cost shall be prepaid by the original purchaser.

This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

THIS WARRANTY IS LIMITED SOLELY TO THE ABOVE AND THIS WARRANTY AND ANY WARRANTIES IMPLIED BY STATE LAW WILL APPLY ONLY FOR THE TERM STATED ABOVE.

THE WARRANTOR WILL NOT BE LIABLE FOR ANY LOSS, DAMAGE, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND WHETHER BASED UPON WARRANTY, CONTRACT OR NEGLIGENCE AND ARISING IN CONNECTION WITH THE SALE USE OR REPAIR OF THE PRODUCT.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGE SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU. UNLESS OTHERWISE CONTRARY TO STATE LAW GOVERNING THE PURCHASE, THE WARRANTOR'S LIABILITY SHALL NOT IN ANY CASE EXCEED THE CONTRACT PRICE FOR THE PRODUCT CLAIMED TO BE DEFECTIVE OR UNSUITABLE.

(THIS WARRANTY IS APPLICABLE IN THE U.S.A. AND CANADA ONLY.)



HOW TO OBTAIN KONI WARRANTY

(You Must Have Authorization **Prior** To Returning Products) Koni Warranty covers factory defects to the original retail purchaser of the dampers purchased after May 1, 1980 and suspension kits purchased after 1995. It does not cover worn bushings, shocks installed on a modified chassis or springs sold with kits. Warranty is not transferable. All replacements are new dampers from stock unless notified as such. Forward below documents to receive a Return Goods Authorization (RGA) number:

- Copy of proof of purchase (dated after May, 1980)
- Current vehicle registration.
- Model make and year of vehicle
- Part(s) to be replaced and problem with each (parts are replaced in units)
- Shipping address and daytime phone number
- Creditcard number, Expiration and Vcode from back in signature field on Visa and MC for advance replacement only. (Visa, Mastercard, and American Express only) Charges are credited if the warranty is accepted.

The Mustang SVO is the only vehicle with lifetime warranty to the original owner, proof of vehicle purchase is required in addition to current vehicle registration.

At your digression you can either send your units in for evaluation and have them replaced or request replacements in advance at half of list price. If replacements are made in advance KONI will charge your credit card prior to shipment and refund the purchase price after the units have been accepted as a warranty. If the units are not accepted as a warranty the returned product will be returned to you and the charges will remain on your credit card.

Please fill out form and fax your documents to:

Warranty Fax: (859) 334-3340 Please include warranty request form, page 3 of this document.

Please call Warranty/Customer Service Representative if you have any other questions or concerns.

The telephone number is (859) 586-4100 Option #6



Fax to :859-334-3340

Attach copy of purchase receipt and current vehicle registration.

ATTN: Warranty Number of pages _____

Vehicle Information:
 Make: _____ Model _____ Year _____
 Item needing replacement:
 Left Front Right Front Left Rear Right Rear
 Reason for replacement _____
 Additional Information/Comments/Part Number(s)

Contact Information:
 Daytime phone: _____ Email : _____

Requestor
Name _____
Address _____

City _____
State/Province _____
Zip/Postal Code _____

Shipping address Check if Same as Requestor
Name _____
Address _____

City _____
State/Province _____
Zip/Postal Code _____

Request for:
 Return authorization Advanced Replacement, if selected credit card information MUST be included.

Credit Card Billing address
 Check if Same as Requestor
 Check if Same as Shipping address
Name _____
Address _____

City _____
State/Province _____
Zip/Postal Code _____

Credit Card Information (Only for advanced replacements)
 American Express
 Visa
 MasterCard
Name on Card

Card number

Vcode

Expiration Date _____ / _____
 I authorize the charge for advanced replacements.
Signature
